

# Bosch Car Service: Protecting your vehicle with Nationwide Warranty



For everything  
your car needs.

# Bosch Car Service Nationwide Warranty

## How it works

For example, Lisa recently repaired her vehicle at her local Bosch Car Service workshop. The following weekend, Lisa and her family drove into the country for a weekend away. It was during the drive she felt that her car was under performing.

Remembering that Bosch Car Service offers Nationwide Warranty, she located the closest Bosch Car Service in the area and contacted the workshop. She explained that she normally serviced her vehicle at a different Bosch Car Service workshop and named them.

With this knowledge, the Bosch Car Service technician knew that this could possibly be a Nationwide Warranty claim.

Whilst checking Lisa's vehicle over, an issue was found. Therefore, under the Bosch Car Service Nationwide Warranty policy the issue was fixed and a satisfied Lisa could return to her weekend trip without the hassle of any additional costs for the subsequent repair.

Note: Please read the terms and conditions within this brochure or online.





**Oil change**



**Brake service**



**Glass service**



**Tyre service**



**Light service**



**Vehicle inspection**



**Engine service**



**Exhaust service**



**Battery service**



**Cooling inspection**

Bosch Car Service offers reassurance on all vehicle servicing, maintenance and repairs by providing you with the Bosch Car Service Nationwide Warranty, which you can depend on.

When travelling around the country, you can count on the Bosch Car Service network to attend to your vehicle concerns. As long as the concern relates to a service or repair performed by an authorised Bosch Car Service workshop in the network, any further repairs or replacement parts will be covered on your behalf.

# Bosch Car Service Nationwide Warranty

## Terms And Conditions

- ▶ The Bosch Car Service Nationwide Warranty period is 12 months or 20,000kms for products and repairs - whichever comes first from the date specified on the invoice provided by an authorized Bosch Car Service workshop.
- ▶ This warranty shall not apply to any defect caused by:
  - ▶ Repair, alteration or modification carried out by any third party without the written consent from the respective Bosch Car Service workshop.
  - ▶ Accident, abuse or neglect.
  - ▶ Normal wear and tear. Excludes consumable products such as globes, wipers and fluids.
  - ▶ Product being used for a purpose other than that for which it was designed.
- ▶ The liability under this warranty shall be limited to the replacement or repair at the option of the respective Bosch Car Service workshop at the time of failure.
- ▶ Claims under this warranty will be considered only if made with an authorised Bosch Car Service workshop.
- ▶ This warranty is not transferable.

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

- ▶ to cancel your service contract with us; and
- ▶ to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.



# Bosch Car Service Nationwide Warranty Making A Claim

- ▶ If you're within the Bosch Car Service Nationwide Warranty period and need to make a claim, contact your nearest Bosch Car Service workshop.
- ▶ There are approximately 200 Bosch Car Service workshops across Australia and New Zealand. Find a workshop via our website locator.  
[www.boschcarservice.com.au](http://www.boschcarservice.com.au)  
[www.boschcarservice.co.nz](http://www.boschcarservice.co.nz)
- ▶ When making a claim at your nearest Bosch Car Service workshop, ensure you advise them of the current issue and provide them with details of the last authorised Bosch Car Service workshop your vehicle was serviced or repaired at.
- ▶ The Bosch Car Service Nationwide Warranty program is complimentary with every service or repair conducted at an authorised Bosch Car Service workshop. Additionally, no excess fees apply.



**For everything your car needs.**

# Bosch Car Service: Nationwide Warranty



Find your nearest Bosch Car Service location:

**[www.boschcarservice.com.au](http://www.boschcarservice.com.au)**

**[www.boschcarservice.co.nz](http://www.boschcarservice.co.nz)**

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